## FRANKE INSTANT BOILING WATER INSTALLATION: MAINTENANCE ISSUES & SOLUTIONS

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PRO-ACTIVE SOLUTION	SYMPTOM	CAUSE	RE-ACTIVE SOLUTION
Check Water pressure before installing, and install Pressure Reducing Valve if it is too high (optimum 3 bar).  Omni: between 1.5 to 5 bar.  Minerva: between 2 to 4 bar.	Minerva: Water flowing into M-Box window.	Water pressure too high.	Ensure Pressure Reducing Valve is fitted & set to optimum 3 bar.
	Omni: Water flows constantly into waste pipe.		
Check pressure relief hose has an uninterrupted decline to waste pipe (refer to instruction manual).	Water leaks from M-Box or system.	Waste Hose is not on an uninterrupted decline (min 12cm).  NB. The waste is not pumped like a washing machine hose.	Ensure waste hose has adequate drop for water to drain away, adjust plumbing if required.
Filters need to be changed regularly to protect the tank. More often in hard water areas.  Ensure customer is aware of the importance of this maintenance.	Poor flow of boiling water. Water not reaching boiling point. Trips electrics.	Filter has not been changed as regularly as required.	Replace tap and/or tank as required, this will not be covered under warranty.
Flush system.	Poor flow of all water.	Aerator could have collected debris.	Descale or replace aerator.