FRANKLY SPEAKING
FRANKE SOUTH AFRICA NEWSLETTER
MAKE it Wonderful
MAKE IT WONDERFUL WITH THE FRANKE RANGE

It’s easy to be ordinary; to have an ordinary home, filled with things you neither love nor hate. But you should never settle for ordinary and that’s why we want to make everything we make wonderful. Wonderful turns a house into a home and turns work into play. Every Franke product aims to be wonderful in every way; from the first glimpse of carefully considered design, to manufacturing standards that ensures you can feel the quality and craftsmanship of every piece.

Let everyone else be ordinary. Let’s make it wonderful.

Be inspired

We are constantly thinking of new ways to make our range even better, adding new products, new ideas and new innovations.

Keep up to date with it all on our Facebook and Twitter pages

Facebook.com/Franke SA
Twitter.com/Franke_SA
Pinterest.com/Franke SA
Makeitwonderful.co.za
Franke SA
It's easy to be ordinary. OK to be OK. But for Franke, being just good is not good enough. Instead, we ask: 'How can we make it wonderful?'

Wonderful takes the everyday and makes it something special. Wonderful design, wonderful quality, wonderful service. It inspires customers to create, which in turn creates happy customers. So let's let everyone else be ordinary, while we...

Make it wonderful.
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Dear Customer

Our 3rd publication in 3 years, showcases further successful projects and initiatives in which Franke continues to "Make it Wonderful".

"Make it Wonderful", our brand promise is evident throughout this publication. From the many new innovative products, to the entrepreneurial spirit and teamwork that challenges the "ordinary", Franke South Africa delivers on this promise. I’m particularly proud of our social responsibility projects and thank all of those involved in ensuring a successful implementation.

This publication is also the first in which we present Franke South Africa (Pty) Ltd, a result of the amalgamation of Franke Kitchen Systems (Pty) Ltd and Franke Water Heating Systems (Pty) Ltd on the 1 July 2016. We believe that the amalgamation adds value to you the customer.

Last but certainly not least, I would also like to take this opportunity to thank you, our loyal customers for your continued support, and trust you will enjoy reading the articles in this edition.

Craig McIntyre
Managing Director - FSA

Fun Fact
Franke has 8,986 Employees Worldwide
Exhibitions

DECOREX JOBURG – 6TH TO 10TH AUGUST 2015

Decorex Joburg is South Africa’s most comprehensive décor, design and lifestyle exhibition, with over 800 exhibitors and 56,000 visitors who attend the show.

Franke were very proud to have won the award for “Best Overall Stand” out of 800 exhibitors.

The Judges:
Michael Porter from the Home Channel
Leana Schoeman from House & Home
Kerry Hayes from SA Homeowner
Tessa Proudfoot from Tessa Proudfoot Design

Speech given at Decorex JHB:
“There are some products that are simply not easy to turn into an interesting stand – no matter how hard you try. But this team went the extra mile and has managed to create the coolest, trendiest, show-stopping stand at Decorex Joburg this year. With incredible graphics, superb products and a surprise on every inch of the stand, this stand was a clear winner amongst all our judges.

Congratulations, then, to Franke for winning the best overall stand at Decorex Joburg 2015!”
Decorex 2016 was the 23rd show attracting over 21,000 visitors in Durban, 36,100 visitors in Cape Town and over 53,000 visitors in Johannesburg which was themed ‘Take It Home, Make It Home’. Designers and home owners were treated to a stellar line-up of creative inspiration.

Decorex 2016 saw the launch of our new Franke Specialist Range of kitchen sinks which features our latest range of Slim Top, Flush Mount and Fragranite sinks.
2016 was the second year of the ‘Make it Wonderful’ Kitchen Trends campaign for the second year at Decorex. At Franke we strive to take the ordinary and make it wonderful, inspiring you to do the same in your everyday life.

The Kitchen Trends campaign which is endorsed by the KSA (Kitchen specialists association of South Africa), has at its core the focus of growing the local kitchen industry and showcasing the talent we have in South Africa.

When designing a kitchen it has become more important to ensure that space limitations do not limit the possibilities of design and functionality. Kitchens are no longer just a food preparation area or scullery, they are a place where families and friends socially interact with one another, it’s the heart of the home!

The campaign showcased four of the latest, most revolutionary kitchen trends of 2016 in each of the main regions!
DECOREX DURBAN – 18TH TO 21ST MARCH 2016

- Crestwood Kitchens - Winner
- Uber Haus
- Expert Kitchens
- Afromosia

DECOREX CAPE TOWN – 29TH APRIL TO 2ND MAY 2016

- Hollywood Kitchens – Winner
- Milestone Kitchens
- Gardner Interior Concepts
- Beyond Kitchens
frankly speaking 3rd edition

DECOREX JOHANNESBURG – AUGUST 2016

Kraftmade Kitchens – Joint Winner

Eurofit Kitchens – Joint Winner

Milestone Kitchens

Lifestyle Kitchens
I really want to thank you for giving Kraftmade Kitchens the opportunity to be a part of the Franke Kitchen Trends Project – The Heart of the Home. I know that the way you have supported us will enable us to reach new levels in the kitchen industry.

It was an honour to have exhibited under your banner at Decorex Joburg, and I am delighted with the response that we have had from the consumer, industry professionals and competitors.

I am also very happy to have seen the exceptional public response to your range of products. I hope that the benefits of your endeavours are far reaching in the South African marketplace. Well done to you and all at Franke!

I look forward to a long and increasingly fruitful relationship.

Best regards
Rory O’Donovan and the team at Kraftmade Kitchens

I would like to take this opportunity to thank you for your support and sponsorship at Decorex Johannesburg this year. The show was a huge success for us and I look forward to being on board again with you next year in Cape Town and Johannesburg.

Warm regards,
Silvia Miles
Founder, Owner, Manager, CEO of Milestone Kitchens
A skills simulation was carried out in conjunction with the World Plumbing Conference 2016 and the exhibition at the Cape Town ICC. Students were invited from TVET colleges in the Western Cape area. Participating colleges were; College of Cape Town, Boland, False Bay and Northlink Colleges. The objective of the simulation was to provide practical skills to students enrolled within the aforementioned colleges. Each college provided two students and a mentor, overseen by members of the Institute of Plumbing South Africa. A set of four tasks were designed and followed in terms of drawings; one in particular being the installation of a 100lt hot water cylinder. The students were advised on the principles of a compliant system in terms of SANS 10254, and were explained in detail the functions of the valves, components and the Franke geyser. The tasks were carried out over a 2 day period with the simulation being open to the public, and to the delegates and exhibition attendees. Further learners were invited to attend the exhibition and the skills simulation area. Participating colleges and the Institute of Plumbing SA had career stands. The skills simulation was well supported in terms of members of the public, schools and delegates. Of importance was that the Deputy Minister of Education and Training - Mr MC Manana, the CEO of the Energy and Water Sector Education and Training Authority (EWSETA) - Mr Errol Gradwell as well as The World Plumbing Council Executive board members visited the stands and spoke to the students in terms of the skills. The feedback from the college students and mentors was more than positive across the board.

On behalf of the Institute of Plumbing SA, we would like to thank Franke for their commitment to training and their involvement in uplifting standards within the industry. The level of professionalism of the Franke staff is to be commended. The Institute of Plumbing and the Participating Colleges are eternally thankful for the support of this successful event; of which could not have happened without the support of Industry leaders such as Franke.

Operations Manager of the Institute of Plumbing South Africa (IOPSA)
- Mr Steve Brown
Steve Brown, Ryan Marsh and the students with Lecturers ready and excited to commence the Skills Simulation.

The CEO of the Energy and Water Sector Education and Training Authority (EWSETA) - Mr Errol Gradwell, the Deputy Minister of Education and Training - Mr MC Manana, and the Operations Manager of the Institute of Plumbing South Africa (IOPSA) - Mr Steve Brown; discussing the successes of the project thus far.

Steve Brown and the Deputy Minister of Education and Training - Mr MC Manana discussing the Skill simulation tasks ahead.
Partnering with Scasa

Coffee in South Africa: A coffee culture in bloom!

South Africa may not seem the most likely country to be cultivating a love affair with coffee, but the culture is thriving!

The coffee scene in South Africa has grown significantly in the last 10 years, specifically the higher-end market with over 60 independent roasteries opening in just the last few years. From the majestic and cool Cape Town in the south-west to the bustling metropolis of Johannesburg and from friendly Port Elizabeth up the warm East Coast to Durban, coffee, and in particular, good coffee is booming.

The formation of the Speciality Coffee Association of Southern Africa in 2007 played a significant role in promoting the education of baristas, taking better coffee into the Food & Beverage trade and hosting the first coffee competitions to WBC standards.

Espresso machines were not unheard of in South Africa prior to this point, but they were not common. If restaurants and bars did have them, an espresso was a dribble of imported Italian (often pre-ground) coffee and cappuccinos were capped by mountains of solid foam.

Thankfully, with exposure to World Barista Championships (WBC) standards, the investment of importers bringing in a range of equipment and quality green coffee, a commitment to barista training and a good dose of South African entrepreneurialism, speciality coffee has flourished exponentially in the last 5-6 years. Roasteries have opened in almost every town, big and small. Home users are consuming a range of coffee options from manual brewing, to moka pots, to pods and espresso machines.

South Africa has its own dedicated coffee magazine, has sent baristas to WBC, WLA and WCT for the last 5 years and has competed and placed well, with Don McLagan placing 5th in Cup tasters in 2012 and Craig Charity placing 15th at WBC in 2015. We’ve got our eyes on a semi-final place in the very near future! Our cafes are world class, with the likes of Truth, Rosetta, Origin and EspressoLab being placed on must-visit lists from across the globe. Cape Town is fast becoming a coffee capital and the quality is being pushed to new levels to reach and exceed global standards.

Franke South Africa recently partnered as a SCASA Gold Sponsor in 2016, and have been instrumental in supporting baristas and coffee professionals at the barista, latte Art and Cup tasters competitions in the 4 Regions where competitive coffee takes place. Franke have invested in supplying a range of sinks and support in the most critical Barista “Back room” where all the preparation for competition takes place – creating an inspiring, streamlined and easy-to-use kitchen system at all events.

Franke have also focused on the global coffee trend of “mod-bars” a streamlined, minimalist coffee bar with their Zip Hydroptap product and this has created enormous excitement for trendy Cafes and Coffee Professionals looking for a hot, cold and sparkling water solution, especially for manual brewing.

To find out more on South Africa’s booming coffee culture visit www.coffeemagazine.co.za
The Government of Uganda has received financing from bank loans for the Improvement of Health Services at Mulago Hospital. With the funds, the Ministry of Health of Uganda aims to improve the working of the referral system in Kampala and at the same time improve the service quality of the hospitals.

With the rehabilitation and upgrading of Mulago Hospital, it is aimed that there will be improvement of Health Services Delivery at the Hospital. The Hospital will be able to fulfil its mandate of providing super-specialized healthcare, training and conduct research in line with the requirements of Ministry of Health.

The hospital was designed to have a bed capacity of 1,500 beds. It covers an area of 104,000m² over 8 floors and is the largest public hospital in Kampala.

**FRANKE PRODUCTS SUPPLIED TO THE PROJECT:**
- HOSPITAL ACCESSORIES

**CONTRACT DETAILS:**
- **CLIENT:** MULAGO HOSPITAL
- **ARCHITECT:** SHARP SHOP ARCHITECTS PTY LTD
- **OWNER/DEVELOPER:** DEPARTMENT OF HEALTH UGANDA
- **CONTRACTOR:** ROKO CONSTRUCTION
- **STAGE:** 70% COMPLETED
Please tell us about yourself and your career?

In 1982 as an architectural student at UCT I started doing developmental architectural work. In 1989 Urs Schmid and myself opened CS Studio Architects. In 2005 we launched Equity Studio Pty Ltd. Both firms have received international recognition for innovative sustainable design solutions. See www.csstudio@co.za.

What qualifications do you have (and from where)?

B. Arch. UCT 1983.
B. Arch. UCT 1984

What attracted you to this industry?

The creative nature of it – being able to create public spaces which improves the quality of life for others.

What projects have you been part of that make you particularly proud or stand out in a particular way?

Guga Sthebe Arts and Culture Village in Langa. This project was designed by the residents of Langa in an interactive process. The project provides pleasure for thousands of local and international visitors.
What is your work philosophy?

Diversity needs to be celebrated. Therefore design is an interactive and dynamic process.

Is there anything else about yourself you would like to have included?

That we have worked with Franke since 1989 and have had an extremely good partnership. Franke has given extremely good technical support to our work.

How do you feel about Franke as a brand and about our products?

We have used Franke since first specifying stainless steel products. In particular Shaun Banfield has made the product more accessible through his technical support.
Symphony Way Community Day Centre is one of 3 facilities which provides primary healthcare coverage for the people living in Delft, a township on the outskirts of Cape Town. The Community Day Centre represents a R50 Million investment for the welfare and health of it’s community members.

The modern facility has ample staff, which coupled with the modern technology, creates an ease of flow in and around the clinic and minimises the patients waiting time.

The design of the building provides an abundant flow of natural light and good ventilation. The character of the building shines through the beautiful murals and colourful mosaics. The innovation and character in the design of the Symphony Way Community Day Centre renders the building as more than just a clinic.

The Symphony Way Community Day Centre offers a full primary health care service, including mother and child health, chronic disease management, oral health, nutrition, mental health and rehabilitative services.

**FRANKE PRODUCTS SUPPLIED TO THE PROJECT:**
- SPECIAL SINKS
- S2 CATERING SINKS
- PLASTER OF PARIS SINK
- URINE TESTING SINK
- CH SLOPHOPPER
- Z SERIES SHELVING
- ZIP

**CONTRACT DETAILS:**

**CLIENT:** SYMPHONY WAY COMMUNITY DAY CENTRE

**ARCHITECT:** CS STUDIO ARCHITECTS

**OWNER/DEVELOPER:** WESTERN CAPE DEPARTMENT OF PUBLIC WORKS AND TRANSPORT

**CONTRACTOR:** TEMPANI CONSTRUCTION

**STAGE:** COMPLETED
De Aar Hospital is a government and public organisation which provides comprehensive health care, including HIV, AIDS and TB-related treatment, care and support services to the town of De Aar in the Northern Cape of South Africa.

The hospital was constructed over a three year period starting October 2010 at a cost of R350 million. The hospital serves to address the service delivery challenges faced by the Pixley-Ka-Seme district and provides availability of key medical services such as surgery, gynaecology, ICU etc.

The community oriented primary health care programme monitors and proactively works towards the improving the health and well-being of families in our area. The facility provides HIV counselling and testing and is an accredited antiretroviral (ARV) treatment initiation and on-going treatment site. We refer patients to Kimberley Hospital if they require further medical treatment.

FRANKE PRODUCTS SUPPLIED TO THE PROJECT:
- QLX621-120
- DEKO 190
- POT SINKS
- WALL BENCHES

CONTRACT DETAILS:
CLIENT: DE AAR HOSPITAL
ARCHITECT: JOHAN LATEGAN ARCHITECTS
OWNER/DEVELOPER: NORTHERN CAPE
CONTRACTOR: RUWACON
STAGE: COMPLETED
The Ghandi Memorial Museum is situated in Prince Edward Street in central Durban, KwaZulu-Natal. The site chosen for the museum is the very same property which was bought by Gandhi in 1897 - and now boasts a R4 million museum and memorial to the iconic Indian leader.

The museum project was a joint collaboration between the Department of Culture in India and the KwaZulu-Natal provincial government with an initial funding of R2.5 million was shared between the two.

Designed by Ruben Reddy Architects, the museum and memorial shares similarities with another Ghandi memorial complex found in New Delhi in India.

The memorial aims to incorporate easily accessible information in a free-flowing environment designed for a wide audience but with the emphasis on young students.

**FRANKE PRODUCTS SUPPLIED TO THE PROJECT:**
- WS WASHROOM ACCESSORIES - RODAN RANGE
- QUINLINE GLX621-120

**CONTRACT DETAILS:**

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The Department of Public Works is situated in Pietermaritzberg, KwaZulu-Natal. The vision of the KwaZulu-Natal Department of Public Works is a thriving economy through infrastructure development and property management.

The Department’s priorities are to eliminate waste and improve service delivery by intensifying the fight against fraud and corruption; focus on poverty alleviation and the creation of work opportunities; address the land and building needs of provincial departments as per their confirmed requests; efficiently and effectively manage the provincial fixed asset register; effectively manage immovable assets in terms of the Government Immovable Asset Management Act (GIAMA) by developing long-term user and custodian asset management plans; meet job creation, skills development and sector transformation objectives through implementation of established programmes; provide strategic leadership, effective corporate governance and build internal capacity; and implement efficient financial management systems in full compliance with the PFMA, Treasury regulations and practice notes.

**FRANKE PRODUCTS SUPPLIED TO THE PROJECT:**
- WS WASHROOM ACCESSORIES - STRATOS RANGE
- ZIP HYDROBOILS
- QUINLINE SINKS

**CONTRACT DETAIL S:**
- CLIENT: DEPARTMENT OF PUBLIC WORKS PMB
- ARCHITECT: ICA ARCHITECTS
- OWNER/DEVELOPER: DEPARTMENT OF PUBLIC WORKS PMB
- CONTRACTOR: GROUP 5 KZN
- STAGE: COMPLETED
Please tell us about yourself and your career?

I started my career at a Johannesburg Interior Design company called d.i.a (Designers in Association) in 1998. It was a big and valuable learning curve. Since I joined TJ Architects in 2007, I have worked on Schools, Community Halls, Clinic’s, Community Health Centres, Disaster Management Centres, and Hospitals. Since 2009 I have been involved mostly in Health facility projects, which I really enjoy. Being part of a big company offers the opportunity to focus on certain aspects of the industry, so my involvement in the projects usually gets serious momentum once the contractor start on site (workstage 05). Being involved during the construction stage, and being part of the team administering the building contract between client and contractor is what I find extremely exciting and satisfying.

What qualifications do you have (and from where)?

I studied for an Interior Design National Diploma at the Technicon of Witwatersrand (now UJ). I graduated in 1998. In 2006 I was registered as a Professional Architectural Technologist with SACAP through RPL, and in 2012 I passed the SACAP Professional Practice Exam (PPE). I’m currently busy with an online diploma course in Project Management.

What attracted you to this industry?

The love for architecture and design.

What projects have you been part of that make you particularly proud or stand out in a particular way?

The Turton Community Health Centre outside Hibberdene stands out as a massive learning curve due to the complexity of the project. The Resource Centre project at St. Elizabeth’s Hospital, Lisikisiki, was completed in April this year, and I’m proud to have been part of the team working on such a unique project.
But if I have to choose one in particular, it’s the St. Patrick’s Hospital project in Bizana Eastern Cape. It’s the largest project I have been involved with thus far, and is due for completion at the end of October this year.

What is your work philosophy?

I have a couple that I strive to live by, not only at work but also in everything I do:
- Always give credit where it is due
- Be humble in victory, and dignified in defeat.
- There is no “i” in “team”
- Hard work doesn’t guarantee success, but lack of hard work certainly guarantees failure.
- Be quick to listen, slow to speak and slow to get angry.

Is there anything else about yourself you would like to have included?

I have an amazingly supportive wife who unconditionally supported every move from Gauteng, to Mpumulanga, to KZN Zululand to the KZN South Coast so I can further my career. I absolutely love what I do, and are so thankful for all the opportunities from the TJ Architects Directors. We have amazingly talented staff members in our office, all from who I learn on a daily basis.

How do you feel about Franke as a brand and about our products?

We have specified Franke for many years now, and the reason is simple – great quality products, and even better backup service. Whenever I’ve had a query (and there weren’t many), or needed a site inspection, it was literally one phone call away.
Murchison Hospital started from humble beginnings back in 1928 when Dr Barton used to ride out on horse-back to treat his patients in their mud huts. Many patients visited him in his own mud hut, and this was the start of what became known as “KwaBathini” – The Place of Barton. In 1928, Dr Barton was granted land by the Chief, which he used to erect a wood and corrugated iron building, which housed 6 beds on the site of the present hospital. This was the beginning of Murchison Hospital.

The Hospital is situated on Main Harding and Kokstad road in South Coast of Kwa Zulu - Natal Province, and is the first District Health Facility to have achieved accreditation on the 6th edition standards without facilitation from COHSASA and the first KZN Provincial Health Institution to achieve accreditation on the 6th edition standards.

The Hospital serves the population of approximately 226 008 with 6 satellite clinics which refer them. (Imbunde Clinic, Thonjeni Clinic, Bhobhoyi Clinic, Izingolweni Clinic, Mthimude Clinic and Thembalesizwe Clinic).

FRANKE PRODUCTS SUPPLIED TO THE PROJECT:
- DEKO 190 BEDPAN WASHER/DISINFECTOR
- STAINLESS STEEL SHELF TRAY
- LDL LUXTUB WASHTRough
- STAINLESS STEEL BEDPAN AND BOTTLE RACK
- SINKS

CONTRACT DETAILS:
CLIENT: MURCHISON HOSPITAL
ARCHITECT: TJ ARCHITECTS SOUTH COAST PTY LTD
OWNER/DEVELOPER: KZN-DEPARTMENT OF HEALTH
CONTRACTOR: MULTICROP CONSTRUCTION
STAGE: COMPLETED
The ZIP HydroTap® G4 BCS
INSTANTLY FILTERED, BOILING, CHILLED & SPARKLING WATER
HAVE YOU ZIPPED YOUR
hOme bOARDROOM office

BOIL IT. CHILL IT. FIZZ IT. BLANCH IT. RINSE IT.
Interview with Dwell Interior Architects on Kitchen Design Trends

With kitchen design trends seeming to fluctuate as frequently as the weather, it’s not always easy to tell which trends will stay, and which will become yesterday’s news.

So to help our Franke fans keep their kitchen designs up-to-date, we thought we’d get some expert insight, from the directors of Dwell Interior Architects.

In our first ever *Make It Wonderful* interview, we caught up with Lauren Horsfall and Kelly Andries, and asked them a few questions about current kitchen design trends.

Meet The Directors Of Dwell Interior Architects

Whether it’s corporate, retail, or high-end residential interior architecture, directors Lauren Horsfall and Kelly Andries run projects from inception through to the design development.

Their extensive experience of over 30 combined years in the industry has given them a wealth of design expertise.

Lauren Horsfall & Kelly Andries Talk About Kitchen Design Trends

What kitchen design trends have you noticed lately?

Answer: We’ve noticed a definite shift towards simple clean living. While we continue to create distinctive and luxurious spaces, there’s been an emphasis on ‘liveable’ maintenance-free interiors, leading to us using finishes such as large format tiles and slabs for flooring & countertops, as well as pre-finished engineered timber for floors and wall cladding - creating inviting yet resilient spaces. Other finishes that have
to be mentioned as major design trends of 2016 are the beautiful marble and metallic accents, which we’ve loved!

**Do you expect any new kitchen design trends to emerge this spring, and if so what do you think they will be?**

**Answer:** We see a movement to more eclectic spaces, mixing a variety of opposing styles to create a truly personalised interior. With regards to finishes, we’ve seen the beginnings of a pull towards matt finishes - moving away from all things metallics (Franke Onyx Fragranite sinks are a good example of this).

**What are your favourite kitchen design trends of 2016 so far?**

**Answer:** We’ve enjoyed the trend of making kitchen spaces feel more like living spaces than utility spaces. Introducing unusual wall coverings, feature light fittings and beautiful artworks can completely transform the feel of these spaces.

**Is there any design advice you’d like to give to Franke fans, when it comes to keeping the look of their kitchen up-to-date?**

**Answer:** We find simple clean lines, with no unnecessary clutter, the most timeless when it comes to kitchen design. When using Franke prep bowls and sinks, we find under-mounting them helps create this clean look. To add interest to the spaces we’d recommend a mixture of finishes, for example adding a timber feature to an otherwise plain white or black kitchen lifts the whole space dramatically.
Netcare Pinehaven Hospital, located in Krugersdorp, Gauteng, is supported by skilled specialists in a variety of medical disciplines who are dedicated to providing exceptional care for patients and their families.

The hospital’s key specialities ensure that an emphasis is placed on the welfare of woman, babies and children. They specialise in gynaecology, obstetrics and paediatrics. Other areas of focus include orthopaedics, with specialised services including shoulder, hip and knee surgery as well as limb lengthening and shortening procedures.

The facility makes use of cutting-edge medical technology and equipment, accompanied by two state-of-the-art laminar flow theatres which assist in the highest standards of infection control being maintained during surgery as well as a dedicated caesarean section theatre.

Pinehaven Hospital has highly advanced systems in place to ensure operational efficiency and to minimise the facility’s environmental footprint and maximise its sustainability.

**FRANKE PRODUCTS SUPPLIED TO THE PROJECT:**

- WS HOSPITAL EQUIPMENT

**CONTRACT DETAILS:**

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In 1995, former president Nelson Mandela established the The Nelson Mandela Children’s Fund to address the way children are treated and cared for in South Africa.

In 2009, the Nelson Mandela Children’s Hospital Trust was established, with the vision of building a world-class tertiary care facility for children. Nelson Mandela shared his dream of creating a hospital that offers the children of Southern Africa state-of-the-art healthcare. The land on which the hospital is built was donated by Wits University.

FRANKE PRODUCTS SUPPLIED TO THE PROJECT:
- EC & EL SLUICES SINKS
- WS ACCESSORIES - RODAN RANGE
- SLOP HOPPERS
- SURGEON SCRUB-UPS

CONTRACT DETAILS:
CLIENT: NELSON MANDELA
CHILDREN’S HOSPITAL TRUST
ARCHITECT: RUBEN REDDY
- MRS SERESAL NADAR
OWNER/DEVELOPER: NELSON MANDELA
CHILDREN’S HOSPITAL TRUST
CONTRACTOR: GROUP 5
STAGE: COMPLETED
The new Value Logistics distribution centre is located next to the N1 in the Joostenberg Vlakte in the Western Cape. The facility consists of 25,000 square meters of warehouse and 2500 square meters of offices.

The spacious warehouse has columns spaced far apart and double pitched roof supported on light transverse roof trusses which in turn are carried by long span longitudinal lattice girders between the columns. In this instance, the lower section of the columns is constructed using tilt up concrete columns. The substantial clear height inside the buildings accommodates the very high racking storage areas. Kliplok roof sheeting was used as cladding on both warehouses and rolled on site.

The Value Logistics warehouse is the bigger of the two warehouses, with a steel-and-glass adorned office building on the one side of the warehouse. This warehouse is divided in three sections with the more flammable products such as paints etc. stored in the first section. The fire protection is so designed that a fire in this section will be contained and be prevented from spreading by the firewall between section one and two. The project also incorporates plans for further development.
Wonderfully sleek

Everyone has a different vision of what would make their kitchen wonderful, and that often begins with how they intend to use it. The sleek and elegant Franke Sinos SNX221 is an award winning sink which epitomises the look and feel of a modern contemporary kitchen.

Featured:
The Sinos SNX221 Sink and Zeeta Swivel Sink Mixer
Charity Projects

UBUNTU HOUSE

Ubuntu House is a part of the uMephi project of the AFM Executive Welfare Council and are a safe haven / halfway home for new born babies, given up by their mothers, mostly saved from abortions and rejection due to HIV or abandoned.

THE AVRIL ELIZABETH HOME

The Avril Elizabeth Home is no institution: it is a warm and welcoming home for its residents. Another feature that has developed over the years is an active, modern stimulation programme, every aspect of which is tailored to suit the many different needs of the residents. In this way, each resident is lovingly nurtured to expose his or her full potential.
NELSON MANDELA METROPOLITAN UNIVERSITY ARCHITECTURE EXHIBITION

Nelson Mandela Metropolitan University Architectural Student Traveling Exhibition, which was an educational and cultural event featured at the AZA 16 Architectural Conference & Exhibition. To be a dynamic African university, recognised for its leadership in generating cutting-edge knowledge for a sustainable future.

U-TURN

U-turn’s motto, “Working together to bring wholeness to the homeless”, encompasses all the aspects of the work of U-turn and we continue to aim to restore the self-esteem of the adult street person by addressing all their needs with the ultimate goal of rehabilitation and re-integration back into society.

COTTONLANDS PRIMARY SCHOOL – LUNGISISA INDELALA VILLAGE NPC (LIV VILLAGE)

Cottonlands Primary School is located in Verulam, the school was built in 1945 and is home to over 1,000 pupils, this is the only school to a village of approximately 15,000 people.

HANGBERG EDUCATIONAL TRUST

Hangberg Educational Trust (“HET”) is an established, registered Public Benefit Organisation closely involved in Hout Bay’s disadvantaged communities especially Hangberg; a community of mainly fishermen and their families.

Other projects

- Cottonlands Primary School
- Kwa-Mashu Family and Child welfare
- Krantzkloof Nature Reserve
- Change A Life Centre - Khayelitsha
- Bia Christi Community
Franke receives a prestigious award
From the KSA

The mission of the KSA (Kitchen Specialist Association) is to create a professional and stable trading environment in which the industry can prosper and consumers can enjoy peace-of-mind.

As a national association the KSA looks to represent the country’s reputable kitchen manufacturers and associated suppliers with a view to facilitating solution-driven resolutions between members and consumers and facilitate growth and education within the industry.
“Franke South Africa have been Supplier members of the Kitchen Specialists Association for over ten years. Over this time they have worked hard to not only extract the full benefit of their membership but also to give back to the kitchen industry – one of the key industries that they serve.

Franke’s contributions, not only to the KSA but to our expanded membership, has grown significantly over the years allowing KSA and Franke to work together on projects like the ‘Make it Wonderful’ kitchen trends project presented at Decorex. Project which not only shows the kitchen industry that Franke, as a company, is invested in its growth and stability, but also assists kitchen companies to promote themselves to the consumer through Franke’s resources.

We, at the KSA, are proud to be able to work with a supplier like Franke to promote, strengthen and enhance the kitchen industry. They are a valuable member of the association and the kitchen industry as a whole.”

Stephanie Forbes - KSA National Manager
New Products

EXOS. accessories by Franke – functionality and performance. Interchangeable fronts made of high quality materials, such as stainless steel and glass, are beautifully designed and can be incorporated individually in any architectural setting. Clear-cut lines. Sophisticated shapes. The timeless design makes for harmonious proportions.

EXOS. features and design in harmony.

EXOS. accessories by Franke. Features and design in harmony.

Franke’s modular EXOS. system with its range of high quality materials is perfect for any situation. Customised. Modular. In existing or new architectural settings.

EXOS. and its materials. Sophisticated, high quality, robust, modern, easy to clean and hygienic. Everything well thought out. In one design line.

0861 372 653 | enquiry.fsa@franke.com
Stainless steel
The use of stainless steel as a basic material for equipment in public and semi-public washrooms is standard, for good reason. This well established material combines a stylish appearance with functionality and durability.

It can be perfectly combined and can be harmoniously supplemented with materials such as glass and ceramics. Because of its material properties, stainless steel can take on and reflect the colours of its environment. Stainless steel products can easily be integrated into almost any room. This material sets standards.

Stainless steel with InoxPlus refinement
With Franke’s InoxPlus surface coating the already easy to clean stainless steel has been approved once more. And so, annoying finger prints which previously often adhered stubbornly to stainless steel now belong practically in the past.

This is a technology where nano particles interlock with the molecules on the metal surface and thus nestle closely against microscopic imperfections. The results are deep finished, easy to clean, fingerprint-resistant surfaces.

Toughened safety glass
Single glazed toughened safety glass is a material which, like stainless steel, is distinguished by its timeless character and its ability to be combined with other materials. Glass and stainless steel represent high quality and timeless elegance. You can no longer imagine modern room design without these two materials. Therefore, the deliberate combination of the two materials is particularly attractive.

In accordance with safety requirements in washrooms Franke only uses toughened safety glass.
New Products

FRANKE
Specialist Range
From ultra-modern to traditional style, we think that completing your perfect kitchen should be as easy as possible, so this brochure is designed to offer you all the information and inspiration you need to make a selection that complements the way you see your kitchen.

Sinos, our award winning sink

The prize, the “red dot”, has established itself worldwide as one of the most sought-after quality marks for excellent design. The Sinos series has been awarded with this prestigious mark and we are proud of its unique and elegant design.
Friganite

Following extensive testing and development, new Friganite tackles the humble cleaning problem associated with composite sinks. The revolutionary new Friganite + technology is now available on all Franke Friganite and Silksheen Friganite sinks, which now enjoy ultra-smooth surfaces that are exceptionally easy to clean.

Germ resistant
Fragranite treated with Sanitized® reduces bacteria and microbe growth by 99% giving the sink lasting protection.

Scratch resistant
Knives and forks won’t scratch the surface.

Impact resistant
Fragranite is resistant to impact and thermal shock.

Stain resistant
The surface colour will not stain or mark and thanks to the silky smooth SilkSheen it is very easy to clean.

Colour resistant
The surface colour will not fade throughout the lifetime of the product.

Heat resistant
Fragranite surfaces will not be affected by heat up to 280°C.

Fragrant with Sanitized®

Fragranite is an exceptionally tough material which is highly resistant to burns, dents, chips and stains. It was pioneered by Franke and contains 80% granite to form a unique material with a subtle sheen that is warm to the touch.

Kitchens can be a critical location for spreading bacteria and demand special attention to hygiene. On unprotected material, bacteria can multiply every 20 minutes making surfaces unhygienic. The integrated Sanitized® hygiene function in Friganite sinks helps to keep this area clean and provides the sink with lasting protection. It does not replace normal cleaning but helps to keep surfaces free from bacteria. Tests have proven that Friganite treated with Sanitized® reduces bacteria and microbe growth by 99%.
WHY IS FRANKE THE CHOICE OF GEYSER FOR THE PLUMBING & INSURANCE INDUSTRY

Franke offers an in-house incident management call center service.

VOID GUIDELINES
Most relaxed void policy in the industry

SUPERIOR AFTER SALES SERVICE
(Average turnaround time from time of call logged to finish: 6hrs)

ENVIRONMENTALLY FRIENDLY
400 kPa pressure helps save water

Franke portal connecting the call center directly with the insurance company

Over 250 accredited plumbers on our panel

Franke provides a unique cost effective solution

FRANKE SOUTH AFRICA
CALL CENTRE
Tel +27 861 372 653
ks-geyser.za@franke.com
www.frankewhs.co.za
IPX4 RATING
Geyser suitable for exterior installation.

COMPATIBILITY
Standard geyser design is easily converted to a solar or heat pump configuration.

WATER SAVING
400kPa
Using a 400kPa Geyser will reduce water consumption during showers thus being environmentally friendly and saving money. Do what is right, save the environment.

ENERGY SAVING
HIGH DENSITY POLYURETHANE INSULATION
Encased in high density polyurethane insulation.
Limits heat loss.
Reduces Electricity usage.

FEMALE OUTLET FOR LOW FLOW RESISTANCE
Increased Longevity.
Ensures increased flow achieved with less pressure.

COLD WATER DIFFUSER TO MAXIMIZE HOT WATER OUTPUT
Reduce turbulence
Minimizes mixing of hot and cold water
Better hot water yield with increased flow

ECO-FRIENDLY
ENVIRONMENTALLY FRIENDLY CHEMICAL FREE ELECTROSTATIC POWDER COATED ENAMEL LINING
Cutting Edge electrostatic dry powder coating techniques
Surface impurities are mechanically removed.
Vitreous enamel glass lining fuses with the steel
Extremely consistent surface coating.

STAINLESS STEEL
HIGH GRADE 304 STAINLESS STEEL ELEMENT
304 Stainless Steel Element for added corrosion resistance.
Suitable for a broader spectrum of water conditions.

EASILY SERVICED
QUICK CONNECT THERMOSTAT
Simplify the replacement of thermostats.
Safety Cut Out Switch with Reset.

INCREASED RELIABILITY
Easy Access Anode
Accessible from the outer casing for easier replacement.
Aluminum anodes available for hard water areas.

AFTERSALES WARRANTY CENTRE
AVAILABLE 24/7
Franke has won a large number of awards in recent months. The award-winning products were set on pedestals around the world by juries for their top-class designs, outstanding functions or their underlying innovation. The prizes confirm our Make It Wonderful approach and encourages us to continue developing excellent systems and products for our customers.

<table>
<thead>
<tr>
<th>Award Type</th>
<th>Products</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Red Dot Award</strong></td>
<td>• Frames by Franke semipro tap&lt;br&gt;• Frames by Franke stainless steel sinks&lt;br&gt;• Mythos ceramic flush-mount sinks</td>
</tr>
<tr>
<td><strong>iF Design Award</strong></td>
<td>• Frames by Franke multifunctional oven Touch FS 913M/FS 982M&lt;br&gt;• Extractor hood Mythos Plus&lt;br&gt;• Mythos induction hobs</td>
</tr>
<tr>
<td><strong>Plus X Award</strong></td>
<td>• Exos</td>
</tr>
<tr>
<td><strong>KuchenInnovation des Jahres</strong></td>
<td>• Frames by Franke multifunctional oven Touch FS 913M/FS 982M&lt;br&gt;• Frames by Franke Lightboard</td>
</tr>
<tr>
<td><strong>Golden Award - Best of the Best</strong></td>
<td>• Frames by Franke multifunctional oven Touch FS 913M/FS 982M</td>
</tr>
<tr>
<td><strong>German Design Award</strong></td>
<td>• A800 and Exos</td>
</tr>
</tbody>
</table>
Franke impresses at fairs around the world

Whether it was in the US or in Europe: Franke presented itself at the key industry fairs of the world in the first six months of 2016. For instance, Franke was at the McDonald’s Worldwide Convention in Orlando, which is held every other year. The Franke Coffee Systems, franke Foodservice Systems and Franke Kitchen Systems divisions welcomed tens of thousands of visitors to their booths thanks to new products like the A800, among other things. The appearances were also commented on, liked and shared by thousands on the Internet.

KBIS
Las Vegas, USA, January 19 - 21, 2016
Atmosphere: The Franke appearance was followed by 772,000 users on Facebook, Twitter and Instagram.

Internorga
Hamburg, Germany, March 11 - 16, 2016
Atmosphere: The booth saw many visitors and dozens of A800 coffee machines were sold.

EuroCucina
Milan, Italy, April 12 - 17, 2016
Atmosphere: Very successful appearance of Franke and Faber with thousands of visitors.

McDonald’s Worldwide Convention
Orlando, USA, April 19 - 24, 2016
Atmosphere: This year’s exhibit attracted a lot of attention due to the interest in McDonald’s turnaround strategy in particular.
Meet the Franke Team

The Franke Sales and Support Teams have a strong belief and passion for our brand, products and the company they work for, and their motivation is driven by this passion. Their guiding principles are uncomplicated with trust, respect, honesty, integrity, hard work, and being passionate about the brand, business and its customers!
Left to right: Chris Nair, Portia Buwa, Nagashnee Chetty, Kogie Pillay, Janet Govender, Stacey Wynne.

Top row Left to right: Shaun Banfield, Junaid Sabeer, Julian Connor.
Bottom row Left to right: Farouk Nicholas, Nico Claase, Kristen Overmeyer, Wayne Connor, Jean Pierre Du Preez.

Top row Left to right: Pierre Malan, Solly Ndaba, Etienne Herman, Daniel Matona, Michael Steyn.
Bottom row Left to right: Santa Eksteen, Prakashnee Ramchandar, Charmaine McLaren, Andre Potgieter, Trudy Liedenberg.
Customer Testimonials

With Italtile’s benchmark customer service and offering of top product, there is no doubt that the suppliers we partner with should have the same objectives and offerings. With the years of support from Franke, we can deliver on our promise to our customers, with surety that a known brand such as Franke host the maximum quality and duplicate customer service standards. Not only does Franke offer the greatest support to our 10 national showrooms but including their direct service to our customers is a trusted partnership.

Italtile Management

We are pleased to note our satisfaction with the standard of service and product, offered to us by the qualified and efficient team of Franke. This is a company with high integrity and strong traditional values, focusing on providing the utmost levels of customer satisfaction and quality products.

The representatives of Franke who provide service to our company has shown how passionate they are about their work, their Brand and have delivered high levels of professional service. The support provided to our business is dynamic, professional and of the highest quality. It is further backed up by functionally & purposed designed quality products, with “on-time” logistics and a 100% aftersales service.

Also, we would like to commend Franke on their vision to establish long term client-focused relationships where honesty, enthusiasm and integrity are paramount to their existence and form the base of all their relationships. Their experience and understanding of the market space helps them to exceed their customers’ expectations and they freely share this knowledge with their client base.

We believe in an open and honest relationship with Franke and we look forward to a long and mutually beneficial relationship for many years to come.

Johan van Wyk | Managing Director
On Tap franchise Holdings
Customer Testimonials

“ My association with Franke goes back 28 years ago when it was known as Citi Metal Products. We have been specifying Franke for its products are robust, reliable and affordable. Their catalogues are comprehensive and well laid out. We will continue to include Franke in all our new projects”

Amar Lucken | Professional Senior Architectural Technologist
London Reed

"I have been involved in Healthcare architecture for about 10 years and have always specified the relevant Franke products where possible. The product brochures are easily understood which makes it simple to specify, they have kept pace with CAD technology, the sales team are always readily available for queries and updates, there is always on site back up - which is often not required as there is very seldom any on site issues. The reasons for using Franke products are simple - Good Service, Good Products."

Megan Bott | Professional Senior Architectural Technologist
Sakhisizwe Architects

Franke service & back-up service is fantastic, products are of the best quality. Un-compromised quality !!!

Robert Cubbin | Professional Senior Architectural Technologist
TJ Architects

Franke is a great product and a great company to deal with. They are a dynamic team of individuals that are always there to assist and go the extra mile. They are a brand that we are proudly associated with.

Charisse Gray | Internal Sales Supervisor
Roco
Showrooms
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