Dear customer,
The cartridge in your filtration system needs to be changed every six months. At this stage the ‘Matrix’ core begins to lose its effectiveness against chlorine and other chemicals. This normally coincides with a visible reduction in the pure water flow, as the ceramic shell begins to clog with contaminants.

Changing the cartridge is a simple matter:

1. Shut off the water supply to the filter. A stop-valve was supplied with the system for this purpose, and will be found located on the adjacent pipework.

2. Turn the filter lever on the faucet to the ON position. This will confirm that the water supply is indeed turned off, and release the pressure in the system.

3. Conveniently position a suitable receptacle to catch residual water from the housing. Lift the filter from its retaining bracket, holding Cap ‘B’ unscrew Housing ‘A’ in the direction of the arrow shown.

4. Hold the Cap ‘B’ firmly with one hand, unscrew the Cartridge ‘C’. Discard the old cartridge with your household waste, either wrapped in newspaper, or placed in a plastic bag.

5. Wash Housing ‘A’ in warm soapy water, then rinse well.

6. Wet the two ‘O’ seals ‘D’ on the threaded end of the new cartridge, then screw it firmly into the female thread in the Cap ‘B’.

7. Finally, screw Cap ‘B’ and Housing ‘A’ back together. Replace the unit on the bracket and turn on the water supply.

8. Run the filtered water for 2 minutes to flush the system, and check carefully for leaks. The system should now be ready for use.

Please note: The cartridge is fragile and may break if mishandled or dropped.