SPARE PARTS
For out-of-guarantee maintenance and repairs, other than routine cartridge changes, we recommend you employ a Registered Plumber.
Before ordering spare parts, determine the correct reference number from the exploded diagram. Quote this number, and where appropriate, the colour of your tap.

Limited Warranty
Congratulations on the purchase of a Franke product. Franke is one of the world's largest manufacturers of kitchen systems. Our products are manufactured using the highest degree of technology quality and design. As a result we are proud to offer the following warranty.
Franke inc. Kitchen Systems Division, warrants the quality of its water dispensing systems to be free from manufacturing defects for a period of five years from the date of purchase.
This warranty applies only to the original owner, providing the product has been installed in accordance with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase. This warranty covers all components necessary to restore the product to good working condition. Franke reserves the right to inspect the installation prior to the replacement of the product or component part.
This warranty does not cover misuse or abuse, accidental damage, scuffs or scratches, abnormal usage, negligence or damage caused by improper maintenance or cleaning. Normal wear of parts is excluded from warranty. Damage caused by impurities or acts beyond our control are not covered. Any product or part which has been repaired or altered in any manner outside of Franke's factory, unless previously authorized in writing by Franke, will void warranty. Any replacement excludes transportation and any labor re-installation costs. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damages.
The Franke warranty is limited to the above condition and to the warranty period specified herein and is exclusive. Franke DISCLAIMS all other warranties, expressed or implied, including the IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. This warranty gives you specific legal rights which may vary from state to state.
What you must do: The purchaser should promptly complete the product registration card and mail directly within two weeks of the installation date. Failure to do so may void this warranty.
Cartridge life will depend upon input water quality, pressure and usage rates and is not covered by this warranty. All projections are estimates and are not guarantees of any particular level or range of performance or product life.